

# Cornerstone (18)

Technical Support for Maximum Efficiency and Peace of Mind



- Compliance with Audit Standards
- Pre-empt Problems
- Optimum Performance
- Tier level Support
- Pre-defined Costs
- Planned Maintenance
- Trained Workforce



Cornerstone from S&S Inspection is a technical support solution that can meet your exact requirements and expectations. It is available in four levels so that you get the service you require, when you need it. Maximize the utilization of your S&S Inspection assets and obtain the best possible return on your investment. Geared around your needs as the customer. With Cornerstone, our aim is to keep your systems operating, maximise your efficiency, and to support your business's productivity.

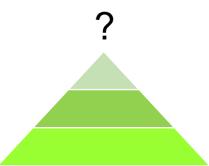
Cornerstone is available in four support levels:

Level 4 - Premium+

Level 3 - Expert

Level 2 - Professional

Level 1 - Technician





# **Technician**

1x Start-up\*/Commissioning\*/ Operator Training/Calibration.

1x 6 Month Review/Health check.\*

# **Professional**

1x Start-up\*/Commissioning\*/ Operator Training/Calibration Inclusive of test pieces (1 set per machine). Validation and Calibration certificate

1x 6 Month review/Health check.

1x Planned Preventative Maintenance (PPM) visit at 12 months.

Priority Response.

# **Expert**

1x Start-up\*/Commissioning\*/ Operator Training/Calibration Inclusive of test pieces (1 set per machine). Validation and Calibration certificate

1 x 6 Month Retailer COP review

Three and nine month - PPM visit.

Weekend Support (9am-5pm)

Priority Response.

Discounted Parts.

# Premium+:

Our standard offerings insufficient for you? Tailor your Cornerstone package to suit your application needs and your site requirements!

<sup>\*</sup>Initial year only. Thereafter a single visit per year.

# RETAILER CODE OF PRACTICE TRAINING

Retailer code of practice (COP) is a constantly evolving, requirement that can sometimes be difficult to interpret. As a consequence of this it can be challenging to keep your workforce well informed and up to date with.



Our application professionals can offer a full training suite tailored to your particular COP requirements

This may involve one or all of these skill sets:

- Routine Testing
- Fault Tracking
- Safety / Critical Examinations
- SME training

- Optimising Detection
- Maintenance
- Compliance
- Failsafe Testing

Training is typically conducted at your site in a small group, but can also be conducted off-site if preferred.

